



In order to keep the cost of gas and delivery expense as low as possible and to provide the best possible service for our scheduled delivery customer, we at Deuel County Farmers Union Oil Co. (DCFU) continue to enforce your Cooperative's policy for customers that are not on the scheduled delivery program. This policy contains the following guidelines:

- All orders must be either a fill or a minimum of 150 gallons.
- All orders that are not on the scheduled delivery program will be charged a \$50.00 delivery fee if the propane is needed the same day or sooner than one working day after the placement of the order.
- All outages that are not on the scheduled delivery program will be charged a minimum of \$50.00. This fee includes getting the system back in service and also a charge for the special trip. Parts and labor are additional.
- All accounts 90 days old must have payment of all charges in our office before the delivery will be scheduled.
- All scheduled delivery accounts must keep the account current or they will not be considered a scheduled delivery account. If this happens, the above rules apply.
- All budget accounts that have not kept their payments on schedule will not be considered a scheduled delivery account. Again, if this happens, the above rules will apply.
- Scheduled Delivery accounts allow delivery drivers to deliver propane when convenient and during regular routes. The above fees do not apply.

All propane accounts are encouraged to monitor their tanks and to let us know if it has been overlooked and is in need of filling. We will not be able to continue the scheduled delivery if the propane supply in the Midwest has been interrupted.

Customer must call when tank volume gets down to 20%.

Customer is responsible for clearing a path to the tank for delivery.

Customer is responsible for informing DCFU whenever a change in usage has occurred.

Thank You,

DCFU

I have read the above policy and want to be a: Scheduled Delivery Account
 Will Call Account

Customer Name

Customer Signature

Date

DEUEL COUNTY FARMERS UNION OIL CO.
PO BOX 430
TORONTO SD 57268

PHONE: 605-794-4861
FAX: 605-794-4961